



User Guide

Web booking

User Guide – Web booking

Registration Request

In order to use the Hamburg Süd Web Booking, please create an user account on the Hamburg Süd website. This enables you to use all Hamburg Süd web services.

1. Please follow the registration steps:

HAMBURG SÜD

Career Contact Webshop English Login Registration

Company Services & Products Liner Services Country & Area Information eCommerce Red Notes

Home > eCommerce > Login > Registration

REGISTRATION

Registration

2. Fill up all requested info
3. Send

1. Click here to create a user account

First Name* Last Name*

E-Mail Address* Confirm E-Mail*

Send

Important: For the following application, no registration is required:

- VGM
- Track & Trace

Finalize Registration

2. Please click on the link you will have received via e-mail and finalize your registration.
3. Our customer service will take care of your registration request. Once it is activated, you'll receive a confirmation e-mail:



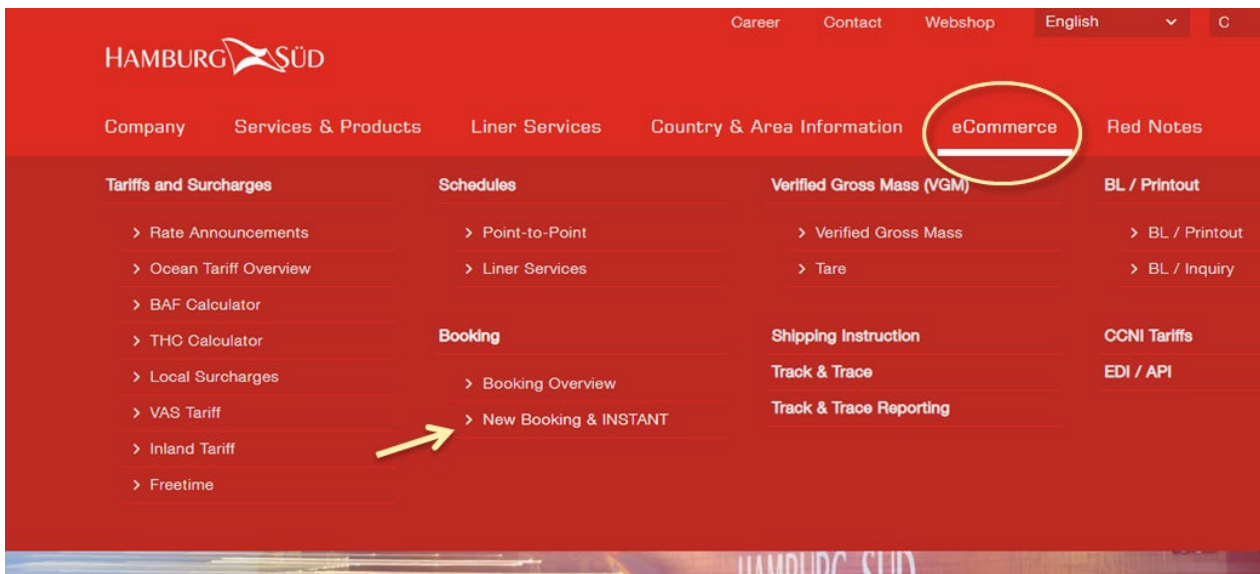
Please note that you'll only be able to access your user area once you've received your login activation. This may take a few hours.

If you haven't received it yet, please contact your local Customer Service.

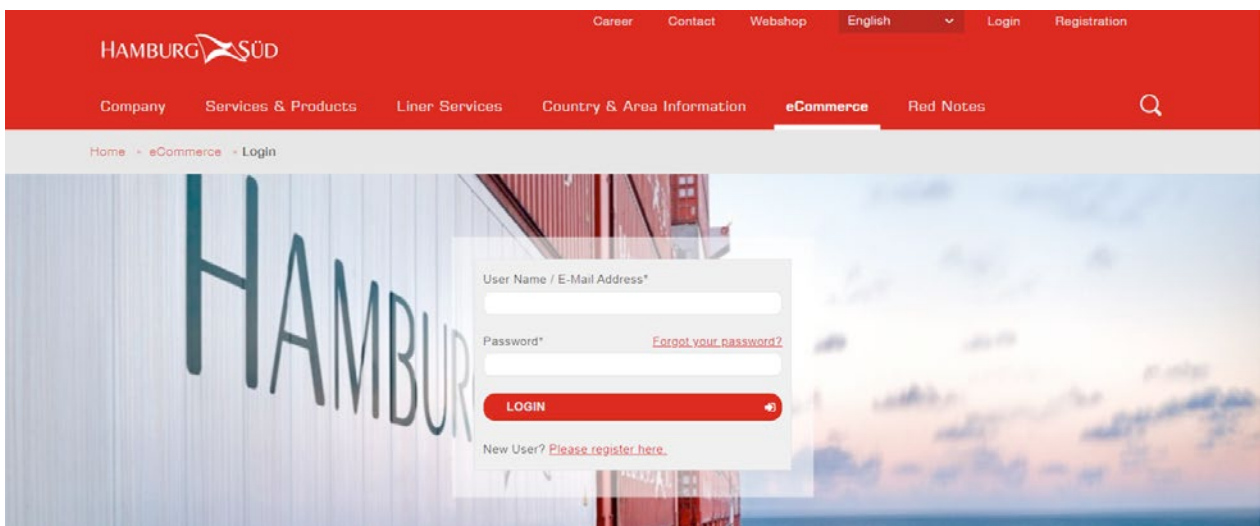
User Guide – Web booking

Create a new Booking – Log In

1. Go to the “eCommerce” tab on the Hamburg Süd website
2. Click on “New Booking & INSTANT”



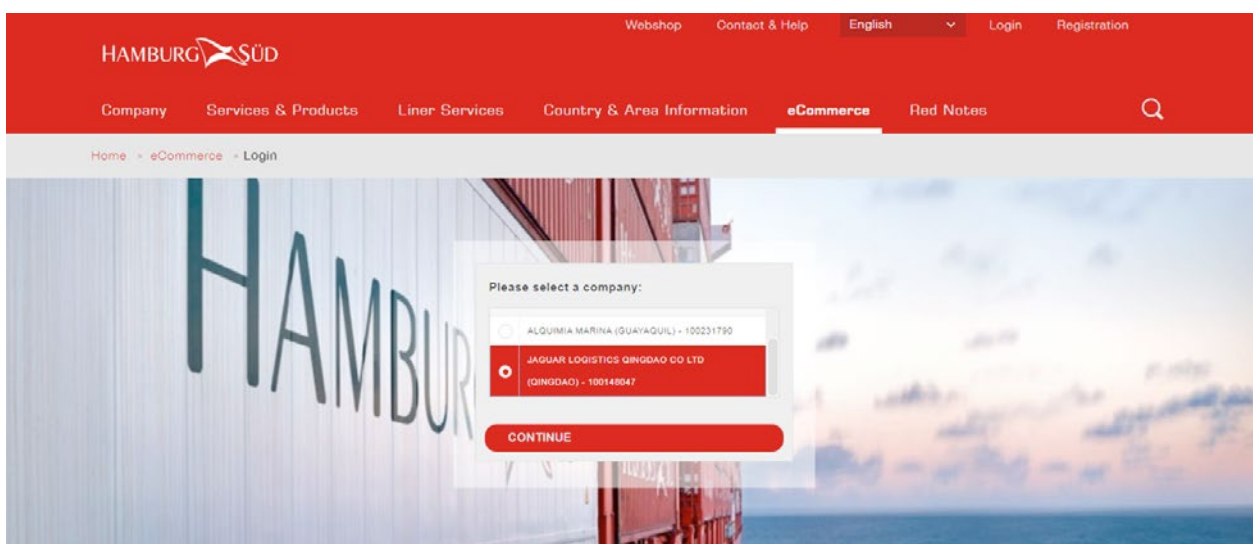
3. Log in with your user name or e-mail address.
If you forgot your password, please click on “Forgot your password?” to create a new one.



User Guide – Web booking

In case your user account is assigned to more than one company, please select the company you want to log in with.

Please note: You can use only one company per login.



User Guide – Web booking

Create a new Booking

Fill out booking details: Select an agreement from the drop down list, or insert an agreement number manually. Then scroll down to proceed.

The screenshot shows the Hamburg Süd website's 'New Booking' page. The header includes the Hamburg Süd logo and navigation links: Career, Contact, Webshop, English, and C. Below the header is a secondary navigation bar with links for Company, Services & Products, Liner Services, Country & Area Information, eCommerce, and Red Notes. A breadcrumb trail reads: Home > eCommerce > Booking > New Booking & INSTANT. A red 'Booking' button is visible on the left.

The main content area is titled 'NEW BOOKING' and 'New Booking'. It includes the text: 'Submit your booking - quick & easy!' and 'Please read our [User Guide \(PDF, 3 MB\)](#)'. A progress indicator shows three steps: 1. Shipment Details (highlighted in red), 2. Booking Details, and 3. Summary. A yellow callout box states: '3 Steps Booking: this line will show your progress'. Below the progress bar, the form fields are visible: 'Booking Party:' (text input), 'Agreement' (dropdown menu), and 'Agreement Number' (text input with a dropdown arrow). A red callout box points to the dropdown arrow with the text: 'Select an agreement from the list'. A yellow callout box above the form fields states: 'Header: will be completed with all the information inserted'.

User Guide – Web booking

Shipment: Please insert location details.

The screenshot shows the 'New Booking' web interface. At the top, it says 'Submit your booking - quick & easy!' and 'Please read our [User Guide \(PDF, 3 MB\)](#)'. A progress bar indicates three steps: 1. Shipment Details, 2. Booking Details, and 3. Summary. The 'Shipment Details' section is active and contains the following fields:

- Booking Party:** A text input field.
- Agreement:** A dropdown menu for 'Agreement Number' with the placeholder 'Select agreement or enter agreement number ...'.
- Shipment:** Fields for 'From*' (Hamburg (HH) DEHAM), 'To*' (Santos (SP) BRSSZ), 'Date*', and 'Date Type' (Earliest departure). There are radio buttons for 'Merchant Haulage' (selected) and 'Carrier Haulage'. A red callout bubble points to the 'To*' dropdown with the text 'Select from the drop-down'.
- Commodity and Container:** Fields for 'Commodity*' (Select Commodity ...), 'Container Type*' (Select Container Type ...), 'Qty.*', 'Weight per Cont.*', and 'UoM*'. There is a checkbox for 'Reefer Cargo only' and a checkbox for 'Shipper-Owned Container'. A red link '+ Add another container type / commodity.' is at the bottom.

A yellow callout box on the left side of the form contains the text: 'POL/POD: Insert your Location & Destination. Change to Merchant or Carrier Haulage if needed.'

You can book all 4 service types:

1. Port – Port
2. Door – Port
3. Port – Door
4. Door – Door

User Guide – Web booking

Continue with commodity and container information. When complete, please click on “Continue”.

The screenshot displays a web booking interface for a shipment. The 'Shipment' section is at the top, with fields for 'From*' (Hamburg (HH) DEHAM), 'To*' (Santos (SP) BRSSZ), 'Date*' (21-OCT-2019), and 'Date Type' (Earliest departure). Below this, there are radio buttons for 'Merchant Haulage' and 'Carrier Haulage'. The 'Commodity and Container' section is highlighted in blue. It includes a 'Reefer Cargo only' checkbox, a 'Commodity*' dropdown menu (currently showing 'Cereal'), and a 'Container Type*' dropdown menu (currently showing '40' GENERAL PURPOSE'). The 'Qty.*' field is set to '1', 'Weight per Cont.*' is '15.00', and 'UoM*' is 'T'. A yellow callout box on the left states: 'Reefer Cargo Only: By selecting this option, only Reefer Container types will be available'. Two red callout boxes provide instructions: 'Type the commodity name and select it from the list' and 'Select the container type from the drop-down'. The 'Container Type*' dropdown menu is open, showing a list of options: '40', '40' FLATRACK (COLLAPSIBLE)', '40' FLATRACK HIGH CUBE (COLLAPSIBLE)', '40' GENERAL PURPOSE', '40' GENERAL PURPOSE HIGH CUBE', '40' OPEN TOP (REMOVABLE TOP MEMBER)', '40' OPEN TOP HIGH CUBE', '40' PLATFORM', and '40' REFRIGERATED'. At the bottom right, there are 'Reset' and 'Continue' buttons.

Shipment

From* Hamburg (HH) DEHAM To* Santos (SP) BRSSZ Date* 21-OCT-2019 Date Type Earliest departure

Merchant Haulage Carrier Haulage Merchant Haulage Carrier Haulage

Commodity and Container

Reefer Cargo only

Commodity* Cereal

Container Type* 40' GENERAL PURPOSE

Qty.* 1 Weight per Cont.* 15.00 UoM* T

Reefer Cargo Only:
By selecting this option, only Reefer Container types will be available

Type the commodity name and select it from the list

Select the container type from the drop-down

40' GENERAL PURPOSE

40' FLATRACK (COLLAPSIBLE)

40' FLATRACK HIGH CUBE (COLLAPSIBLE)

40' GENERAL PURPOSE

40' GENERAL PURPOSE HIGH CUBE

40' OPEN TOP (REMOVABLE TOP MEMBER)

40' OPEN TOP HIGH CUBE

40' PLATFORM

40' REFRIGERATED

Reset Continue

User Guide – Web booking

You are now reaching booking step 2 – booking details. Please choose a transport plan, then scroll down to continue.

New Booking

Submit your booking - quick & easy!

Please read our [User Guide \(PDF, 3 MB\)](#)



Booking Party: From: Hamburg (HH) DEHAM To: SANTOS (SP) BRSSZ

Schedules

Schedule Results: From Hamburg (HH) DEHAM To Santos (SP) BRSSZ

	From	To	Days	TS	Vessel (IMO) / Voyage	Instant
<input type="checkbox"/>	Hamburo DEHAM Departure: 21-Oct-2019 15:00 Cargo Cut-off: 19-Oct-2019 14:00	Santox BRSSZ Arrival: 09-Nov-2019 02:00 Cargo Available: 10-Nov-2019 11:00	19	0	CAP SAN RAPHAEL (9022253) 942S	1,056.40 USD Charges Instant
<input type="checkbox"/>	Hamburo DEHAM Departure: 22-Oct-2019 23:00 Cargo Cut-off: 21-Oct-2019 15:00	Santox BRSSZ Arrival: 12-Nov-2019 14:00 Cargo Available: 14-Nov-2019 01:00	21	0	MSC ARICA (9019452) 942S	
<input checked="" type="checkbox"/>	Hamburo DEHAM Departure: 28-Oct-2019 15:00 Cargo Cut-off: 26-Oct-2019 14:00	Santox BRSSZ Arrival: 16-Nov-2019 02:00 Cargo Available: 17-Nov-2019 11:00	19	0	CAP SAN AUGUSTIN (9022228) 943S	1,056.40 USD Charges Instant
<input type="checkbox"/>	Hamburo DEHAM Departure: 29-Oct-2019 23:00 Cargo Cut-off: 28-Oct-2019 15:00	Santox BRSSZ Arrival: 19-Nov-2019 14:00 Cargo Available: 21-Nov-2019 01:00	21	0	UASC ZAMZAM (9099127) 943S	
<input type="checkbox"/>	Hamburo DEHAM Departure: 04-Nov-2019 15:00 Cargo Cut-off: 02-Nov-2019 14:00	Santox BRSSZ Arrival: 23-Nov-2019 02:00 Cargo Available: 24-Nov-2019 11:00	19	0	CAP SAN LORENZO (9022227) 944S	1,046.40 USD Charges Instant

User Guide – Web booking

Create new Booking - INSTANT

When an INSTANT product is available, the following symbol ( Instant) and the price will be visible:

Schedule Results: From Hamburg (HH) DEHAM To Santos (SP) BRSSZ

	From	To	Days	TS	Vessel (IMO) / Voyage	Instant
<input type="checkbox"/>	<u>Hamburg DEHAM</u> Departure: 21-Oct-2019 15:00 Cargo Cut-off: 19-Oct-2019 14:00	<u>Santos BRSSZ</u> Arrival: 09-Nov-2019 02:00 Cargo Available: 10-Nov-2019 11:00	19 23	0	 <u>CAP SAN RAPHAEL (9822283)</u>  942S	1,066.40 USD Charges  Instant
<input type="checkbox"/>	<u>Hamburg DEHAM</u> Departure: 22-Oct-2019 23:00 Cargo Cut-off: 21-Oct-2019 15:00	<u>Santos BRSSZ</u> Arrival: 12-Nov-2019 14:00 Cargo Available: 14-Nov-2019 01:00	21 24	0	 <u>MSC ARICA (9819462)</u>  942S	
<input checked="" type="checkbox"/>	<u>Hamburg DEHAM</u> Departure: 28-Oct-2019 15:00 Cargo Cut-off: 26-Oct-2019 14:00	<u>Santos BRSSZ</u> Arrival: 16-Nov-2019 02:00 Cargo Available: 17-Nov-2019 11:00	19 22	0	 <u>CAP SAN AUGUSTIN (9822239)</u>  943S	1,056.40 USD Charges  Instant
<input type="checkbox"/>	<u>Hamburg DEHAM</u> Departure: 29-Oct-2019 23:00 Cargo Cut-off: 28-Oct-2019 15:00	<u>Santos BRSSZ</u> Arrival: 19-Nov-2019 14:00 Cargo Available: 21-Nov-2019 01:00	21 24	0	 <u>UASC ZAMZAM (9699127)</u>  943S	
<input type="checkbox"/>	<u>Hamburg DEHAM</u> Departure: 04-Nov-2019 15:00 Cargo Cut-off: 02-Nov-2019 14:00	<u>Santos BRSSZ</u> Arrival: 23-Nov-2019 02:00 Cargo Available: 24-Nov-2019 11:00	19 22	0	 <u>CAP SAN LORENZO (9822227)</u>  944S	1,046.40 USD Charges  Instant

User Guide – Web booking

Click on the charges to see its details:

Schedule Results: From Hamburg (HH) DEHAM To Santos (SP) BRSSZ

	From	To	Days	TS	Vessel (IMO) / Voyage	Instant
<input type="checkbox"/>	<u>Hamburg_DEHAM</u> Departure: 21-Oct-2019 15:00 Cargo Cut-off: 19-Oct-2019 14:00	<u>Santos_BRSSZ</u> Arrival: 09-Nov-2019 02:00 Cargo Available: 10-Nov-2019 11:00	19 23	0	<u>CAP SAN RAPHAEL (9822253)</u> 942S	1,056.40 USD Charges Instant
<input type="checkbox"/>	<u>Hamburg_DEHAM</u> Departure: 22-Oct-2019 23:00 Cargo Cut-off: 21-Oct-2019 15:00	<u>Santos_BRSSZ</u> Arrival: 12-Nov-2019 14:00 Cargo Available: 14-Nov-2019 01:00	21 24	0	<u>MSC ARICA (9819452)</u> 942S	
<input checked="" type="checkbox"/>	<u>Hamburg_DEHAM</u> Departure: 28-Oct-2019 15:00 Cargo Cut-off: 26-Oct-2019 14:00	<u>Santos_BRSSZ</u> Arrival: 16-Nov-2019 02:00 Cargo Available: 17-Nov-2019 11:00	19 22	0	<u>CAP SAN AUGUSTIN (9822239)</u> 943S	1,056.40 USD Charges Instant
<input type="checkbox"/>	<u>Hamburg_DEHAM</u> Departure: 29-Oct-2019 23:00 Cargo Cut-off: 28-Oct-2019 15:00	<u>Santos_BRSSZ</u> Arrival: 19-Nov-2019 14:00 Cargo Available: 21-Nov-2019 01:00	21 24	0	<u>UASC ZAMZAM (9899127)</u> 943S	
<input type="checkbox"/>	<u>Hamburg_DEHAM</u> Departure: 04-Nov-2019 15:00 Cargo Cut-off: 02-Nov-2019 14:00	<u>Santos_BRSSZ</u> Arrival: 23-Nov-2019 02:00 Cargo Available: 24-Nov-2019 11:00	19 22	0	<u>CAP SAN LORENZO (9822227)</u> 944S	1,046.40 USD Charges Instant

Charges ✕

1 x 40' GENERAL PURPOSE - AGRICULTURAL PRODUCTS:CEREALS



Charge	Basis	Charge Rate	Qty	Total Amount
ORIGIN				
TERMINAL HANDLING CHARGE EXPORT	CONTAINER	230.00 EUR	1	230.00 EUR
DOCUMENTATION FEE EXPORT	BL	15.00 EUR	1	15.00 EUR
SECURITY SURCHARGE EXPORT	CONTAINER	15.00 EUR	1	15.00 EUR
OCEAN				
CARRIER SECURITY CHARGE	CONTAINER	13.00 EUR	1	13.00 EUR
EMISSION CONTROL AREA	CONTAINER	54.00 EUR	1	54.00 EUR
OCEAN FREIGHT	CONTAINER	535.00 USD	1	535.00 USD
DESTINATION				
CAPATAZIA IMPORT	CONTAINER	667.00 BRL	1	667.00 BRL


See a detailed description of our charge codes [here](#)

Close ✕

User Guide – Web booking

Select if you want to continue as a Standard or  Instant booking.

<input checked="" type="checkbox"/>	Hamburg DEHAM Departure: 28-Oct-2019 15:00 Cargo Cut-off: 26-Oct-2019 14:00	Santos BRSSZ Arrival: 16-Nov-2019 02:00 Cargo Available: 17-Nov-2019 11:00	19	0	CAP SAN AUGUSTIN (9622239) 943S	1,056.40 USD Charges 
<input type="checkbox"/>	Hamburg DEHAM Departure: 29-Oct-2019 23:00 Cargo Cut-off: 28-Oct-2019 15:00	Santos BRSSZ Arrival: 19-Nov-2019 14:00 Cargo Available: 21-Nov-2019 01:00	21	0	UASC ZAMZAM (9699127) 943S	
<input type="checkbox"/>	Hamburg DEHAM Departure: 04-Nov-2019 15:00 Cargo Cut-off: 02-Nov-2019 14:00	Santos BRSSZ Arrival: 23-Nov-2019 02:00 Cargo Available: 24-Nov-2019 11:00	19	0	CAP SAN LORENZO (9622227) 944S	1,046.40 USD Charges 

 **Instant**

INSTANT - book instantly against presented fixed rate with a two-way commitment:

- We guarantee loading on the selected departure and compensate you if we roll your cargo
- We charge you in case of booking amendment or cancellation
- Find Charges [here](#)
- Find Terms & Conditions [here](#)
- Find your free time & per diem conditions valid for this Instant booking [here](#)
- **Instant price subject to inland haulage rate. Find inland tariff [here](#)**

1,056.40 USD

Standard Booking

Selecting Standard Booking is subject to space availability on the selected vessel and a final confirmation by our Customer Service.

Please check the Charges, Terms & Conditions & Inland Tariff before booking it as INSTANT!

Create new Booking - Details

Please continue with contact and party information.

The screenshot shows a web form with two main sections: 'Contact' and 'Parties'. The 'Contact' section has two input fields: 'Contact Person*' and 'Contact E-Mail*'. The 'Parties' section has a 'Shipper*' input field, a '+ Add' button, an 'Edit' button, and an 'Add additional party ...' input field. Three callouts provide additional information: a yellow box on the left explains that contact info is pre-filled but can be overwritten; a red callout points to the 'Shipper*' field, stating that new shippers must be added and stored for future use; another red callout points to the 'Add additional party ...' field, stating that parties can be added manually or via a drop-down menu.

Contact

Contact Person*

Contact E-Mail*

Parties

Shipper*

+ Add [Edit](#)

Add additional party ...

Contact Info:
Already filled in by your login, but may be overwritten.

If you're using the tool for the first time, a new Shipper has to be added. All Shippers added will be stored and be available in a drop-down selection for future bookings.

Additional parties can be added (optional) manually or from the drop-down menu.

User Guide – Web booking

1st Option: Port Booking. Please check Commodity and Container. Continue with references and remarks if applicable, or send booking request.

Commodity and Container Details

Commodity	Container Type	SOC	Qty.	Weight per Cont.	UoM
AGRICULTURAL PRODUCTS:CEREALS	40' GENERAL PURPOSE	No	1	15.00	T

Instructions

Additional Remarks [Apply to all](#)

References

Add Reference ...

Remarks

[← Back](#) [Reset ✕](#) [Continue →](#)

Additional References & Remarks can be added from the drop-down & text box.

User Guide – Web booking

2nd option: Door Booking. Fill out Cargo Pick Up Details in case of a door booking (Pre- and On-carriage possible).

Continue with references and remarks if applicable, or send booking request.

Commodity and Container Details

Commodity	Container Type	SOC	Qty.	Weight per Cont.	UoM
AGRICULTURAL PRODUCTS:CEREALS	40' GENERAL PURPOSE	No	1	15.00	T

Cargo Pick up Details

Pre Carriage [Apply to all](#)

Cargo Pickup Address:

Cargo Pickup Date:

Cargo Pickup Time:

[+ Add](#)

Load Reference:

Pre Carriage Haulage instructions:

On Carriage

Cargo Delivery Address:

Cargo Delivery Date:

Cargo Delivery Time:

[+ Add](#)

On Carriage Haulage instructions:

Callout 1: If you're using the tool for the first time, a new Cargo Pickup Address has to be added. Every address will be stored for futures bookings in a drop-down list.

Callout 2: Apply to all if you have more than one container. Then change Cargo Pickup Time only.

Create new Booking – Reefer Cargo Details

In case this booking contains reefer cargo, please insert all necessary instructions.

Commodity and Container Details

Commodity	Container Type	SOC	Qty.	Weight per Cont.	UoM
FRUIT:BANANAS(FROZEN)	40' REFRIGERATED	No	1	15.00	T

Instructions

Additional Remarks

[Apply to all](#)

Temperature Details

The shipment requires a non-operated reefer (NOR) [Apply to all](#)

Temperature: Unit: Number of Probes: Ventilation (cbm/h): Humidity (%):

Cold Treatment Genset

Create new Booking – Summary

Almost done! Check your entries, then send the booking, Reset or press “Back” to change it.

New Booking



Booking Party: JAGUAR LOGISTICS QINGDAO CO LTD
(100148047)

Summary

Booking Type: Standard Booking
Booking Party: [Redacted]
Agreement Number: [Redacted]
From: Hamburg (HH) DEHAM
To: Santos (SP) BRSSZ
Departure Date: 28-Oct-2019 15:00
Vessel / IMO: CAP SAN AUGUSTIN / 9622239
Voyage: 943S
Contact Person: [Redacted]
Contact E-Mail: [Redacted]
Remark: [Redacted]

Commodity and Container

Commodity	Container Type	SOC	Qty.	Weight per Cont.
AGRICULTURAL PRODUCTS:CEREALS	40' GENERAL PURPOSE	No	1	15 T

Parties

Role	Name	Address	Contact
Booking Party	[Redacted]	[Redacted]	[Redacted]
Shipper	Hamburg Süd Test		

< Back

Reset



Send booking request



User Guide – Web booking

Create new Booking – Summary INSTANT Booking

Check your entries & charges (1) and don't forget to accept the term and conditions (2) prior to sending your booking:

Summary

Booking Type Instant (1)

Booking Party [REDACTED]

Agreement Number

From Hamburg (HH) DEHAM

To Santos (SP) BRSSZ

Departure Date 28-Oct-2019 15:00

Vessel / IMO CAP SAN AUGUSTIN / 9622239

Voyage 943S

Contact Person [REDACTED]

Contact E-Mail [REDACTED]

Remark

▼ Commodity and Container

Commodity	Container Type	SOC	Qty.	Weight per Cont.
AGRICULTURAL PRODUCTS:CEREALS	40' GENERAL PURPOSE	No	1	15 T

▼ Charges

Instant price subject to inland haulage rate. Find inland tariff [here](#)

Charge	Basis	Charge Rate	Qty	Total Amount
ORIGIN				
DOCUMENTATION FEE EXPORT	BL	15.00 EUR	1	15.00 EUR
TERMINAL HANDLING CHARGE EXPORT	CONTAINER	230.00 EUR	1	230.00 EUR
SECURITY SURCHARGE EXPORT	CONTAINER	15.00 EUR	1	15.00 EUR
OCEAN				
CARRIER SECURITY CHARGE	CONTAINER	13.00 EUR	1	13.00 EUR
EMISSION CONTROL AREA	CONTAINER	54.00 EUR	1	54.00 EUR
OCEAN FREIGHT	CONTAINER	535.00 USD	1	535.00 USD
DESTINATION				
CAPATAZIA IMPORT	CONTAINER	667.00 BRL	1	667.00 BRL

Terms and Conditions (2)

Terms & Conditions for Instant Hamburg Süd 30.08. 1 / 3

HAMBURG SÜD

Terms for Using Instant

Rates

1. Upon submitting a booking via Instant ("Instant") the rates provided are not subject to change, other than as set out below.
2. Additionally, the rates provided herein are conditional upon booking and uploading shipping instructions to Hamburg Südamerikanische Dampfschiffahrts-Gesellschaft A/S & Co KG ("Hamburg Süd" or the "Carrier") in accordance with the booking confirmation. If the shipping instructions are submitted otherwise, we reserve the right to charge you additional or different charges to those provided in the rate information.
3. The rates have been calculated on the basis of the current rates, charges, surcharges and applicable exchange rates for the requested services pursuant to Hamburg Süd's tariff. Upon the Merchant making the booking with the Carrier, the Rate Applicability Date ("RAD") will be fixed to this date. Where (i) a rate is reflected in a currency other than USD, and/or (ii) where a fee, charge or other amount is reflected in a currency other than the currency it is charged (i.e. local currency), the invoiced amount may deviate due to currency fluctuations.
4. The Carrier does not provide an equipment supply guarantee for:
 - 1) Special grades containers not limited to but including: Food/Dairy grade, Flexitank grade and Scrap grade containers
 - 2) Equipment pick up at a different location from the 'Empty Container Depot' stated on the booking confirmation
 - 3) Equipment pick up on an earlier date than the equipment 'Release Date' stated on the booking confirmation

Accept ✓ Decline ✕

Create new Booking - Acknowledgement

New Booking

Booking submitted

✔ Your booking number is **9HAM023396**. We are processing your booking request, you will receive the final booking confirmation shortly.

Your booking has been placed! Your booking number will remain unchanged.

Create new booking

Go directly to the booking form in order to create a new booking.

[➕ New booking](#)

Copy this booking

Make another booking like this one.

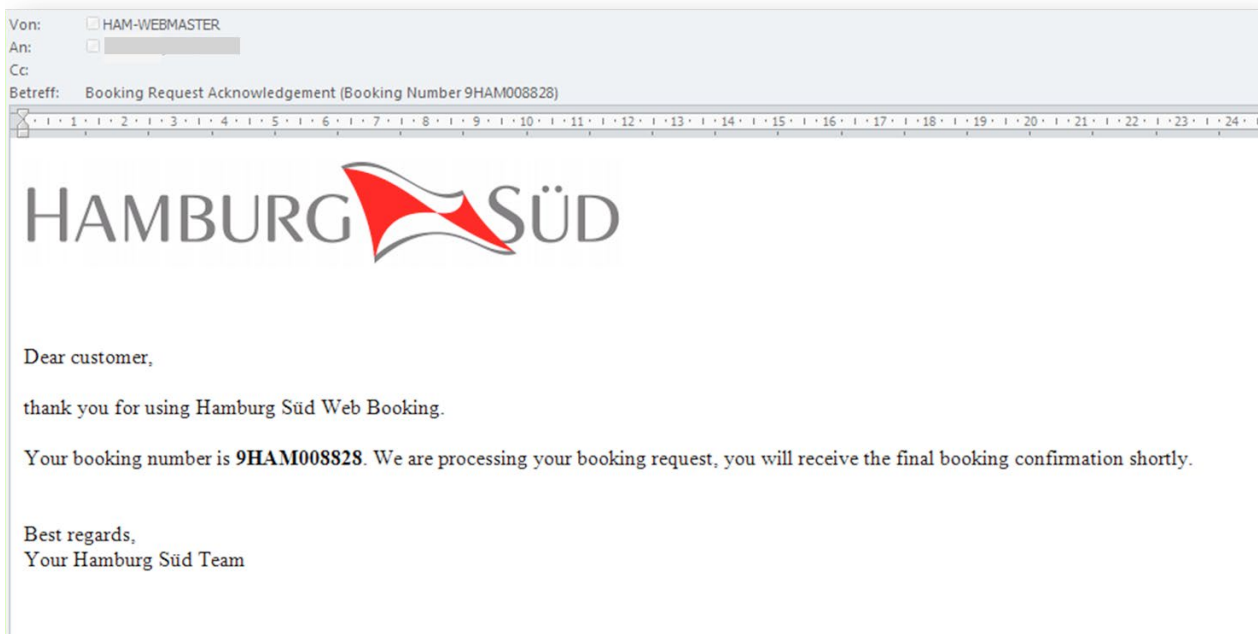
[📄 Copy this booking](#)

Booking overview

Go to the booking overview

[📄 Booking overview](#)

Acknowledgement* will be confirmed additionally per e-mail notification.

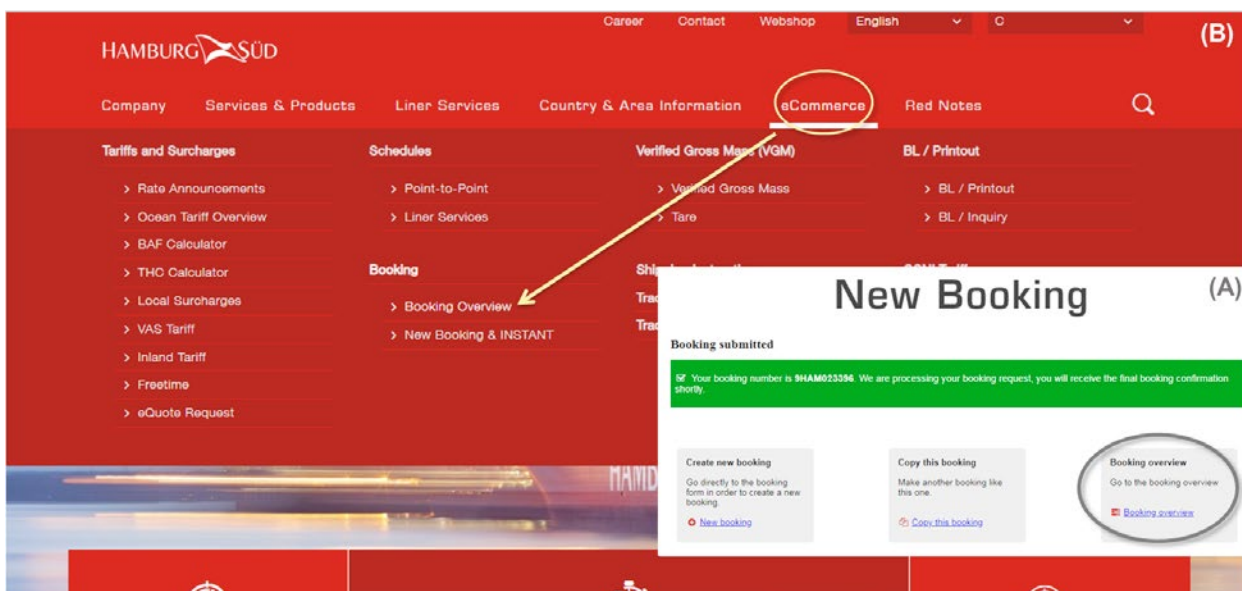


*For INSTANT, you will received the Booking Confirmation instead of request!

User Guide – Web booking

Booking Overview

The Booking Overview can be reached from the booking request screen (A), or directly from the website menu (B)



User Guide – Web booking

See all your bookings on one overview. Click on the booking number to see booking details and to amend, copy or cancel a booking.

You can filter and sort per every criteria shown

Booking Overview

The **Booking Overview** contains all bookings for your customer, independent from the original source (e-mail, INTTRA, etc.)

Booking No. ↕	Origin ↕	Departure Date ↕	Destination ↕	ETA ↕	Cargo	Status ↕	
9SSZ096343	SANTOS BRSSZ ↓	02-OCT-2019	LAEM CHABANG THLCH ↓	01-NOV-2019	MACHINERY:(NOS,NEW) 1 x 40GP	CONFIRMED	
9HKG021520	XINGANG CNXIG ↓	27-SEP-2019	KOPERVIK NOKOP		AGRICULTURAL PRODUCTS:(NOS) 2 x 40GP		
9HKG021043	SHEKOU CNSHK ↓	24-SEP-2019	MELBOURNE AUMEL ↓		AGRICULTURAL PRODUCTS:(NOS) 1 x 20GP	REQUESTED	
9SSZ088686	SANTOS BRSSZ ↓	24-SEP-2019	HAMBURG DEHAM ↓	13-OCT-2019	AGRICULTURAL PRODUCTS:(NOS) 1 x 20GP	CONFIRMED	
9HKG020228	HONG KONG HKHKG ↓		SANTOS BRSSZ ↓		AGRICULTURAL PRODUCTS:FATS 1 x 20GP	CANCELLED	
9HAM021784	HAMBURG DEHAM ↓	09-SEP-2019	SANTOS BRSSZ ↓	28-SEP-2019	AGRICULTURAL PRODUCTS:(NOS) 1 x 20GP	CONFIRMED	
9HKG019025	SYDNEY AUSYD ↓	02-SEP-2019	HONG KONG HKHKG ↓	23-SEP-2019	AGRICULTURAL PRODUCTS:(NOS) 1 x 20GP	REQUESTED	

Copy Booking:
available for Web
Bookings only

Booking Details

See all booking details on one screen, and take further actions.

Booking Details

The screenshot displays the 'Booking Details' page with the following sections and callouts:

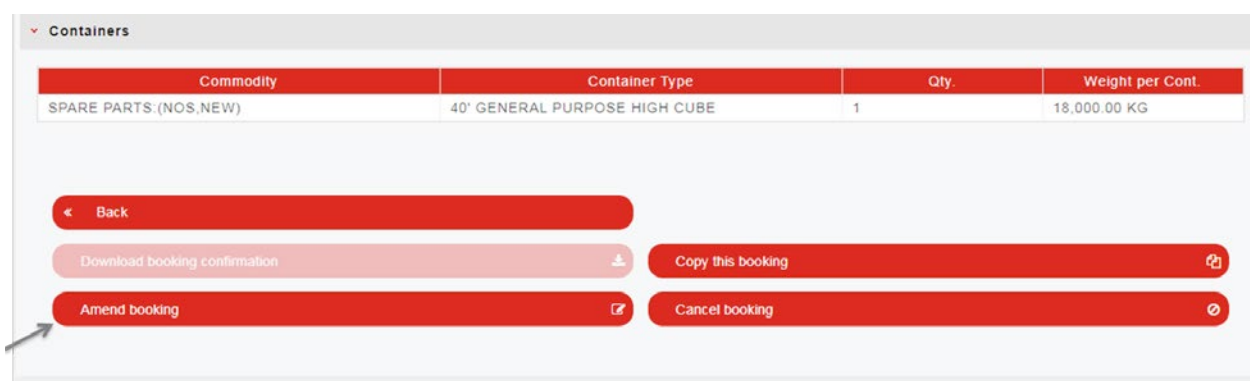
- General Information:** Shows a transport route from Bremerhaven DEBRV to Charleston USCHS. Callout: "Open to see transport detailed plan and vessel information" points to the "View detailed transport plan" link.
- Booking Details:** Lists booking information such as "Booking Number 9BRE023273", "Booking Type: Standard Booking", and "Status: REQUESTED". Callout: "Status will be updated automatically" points to the "REQUESTED" status.
- Parties:** Lists "BOOKING PARTY" and "SHIPPER". Callout: "Once the Booking is Confirmed, all booking details will be updated according to booking confirmation automatically." points to the SHIPPER field.
- Containers:** A table showing container details:

Commodity	Container Type	Qty.	Weight per Cont.
SPARE PARTS:(NOS,NEW)	40' GENERAL PURPOSE HIGH CUBE	1	18,000.00 KG
- Actions:** A row of buttons including "Download booking confirmation", "Copy this booking", "Amend booking", and "Cancel booking". Callout: "PDF booking confirmation will be available as soon as the booking is confirmed." points to the "Download booking confirmation" button.

User Guide – Web booking

Amend Booking


Click on „Amend booking“ to change your booking details. Only Web Bookings can be amended on the website:





Containers


Commodity	Container Type	Qty.	Weight per Cont.
SPARE PARTS:(NOS,NEW)	40' GENERAL PURPOSE HIGH CUBE	1	18,000.00 KG

← Back

Download booking confirmation 

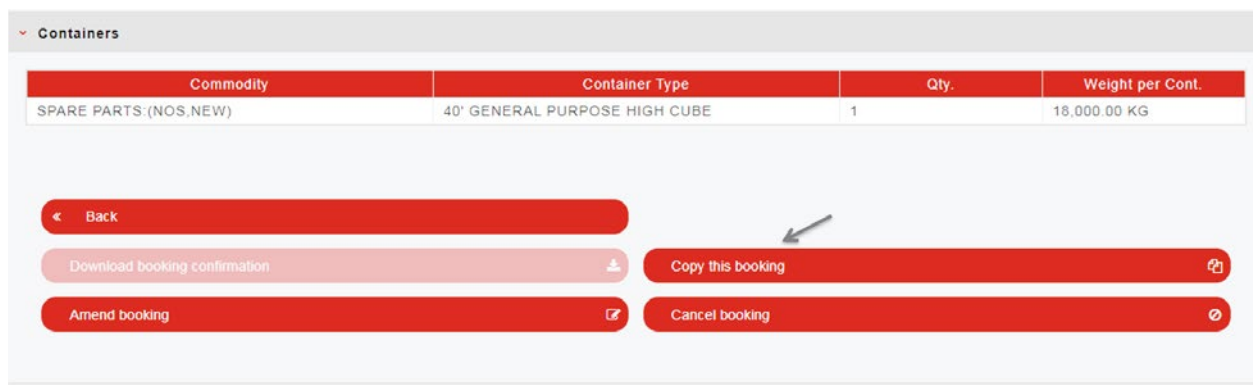
Amend booking 

Copy this booking 

Cancel booking 

Copy Booking


Click on „Copy booking“ to copy booking, only data information have to be inserted manually. Only Web Bookings can be copied.





Containers


Commodity	Container Type	Qty.	Weight per Cont.
SPARE PARTS:(NOS,NEW)	40' GENERAL PURPOSE HIGH CUBE	1	18,000.00 KG

← Back

Download booking confirmation 

Amend booking 

Copy this booking 

Cancel booking 

Cancel Booking

Click on “Cancel booking” to cancel your booking. A remark window will appear. Please insert a cancellation reason then click on “Send”.

The screenshot displays a web booking interface. At the top, there is a section titled "Containers" with a dropdown arrow. Below it is a table with the following data:

Commodity	Container Type	Qty.	Weight per Cont.
SPARE PARTS (NOS,NEW)	40' GENERAL PURPOSE HIGH CUBE	1	18,000.00 KG

Below the table, there is a "Back" button. To the right, there are two buttons: "Copy this booking" and "Cancel booking". An arrow points to the "Cancel booking" button. A modal window titled "Booking Cancellation (Booking Number: 9HAM023396)" is open, showing a text input field for a cancellation remark and "Send" and "Close" buttons.